



# Returns Form

<b>Name</b>
<b>Address</b>
<b>Postcode</b>

- 1) Fill in all the boxes applicable to the items you are returning / exchanging
- 2) Attach the address at the bottom of the form to your package
- 3) Enclose this form with the items you are returning and send recorded delivery

In the event of an item being damaged and the damage in your opinion is due to defective materials or poor workmanship, and of which you feel you have not had justified use, we request that they be returned for our inspection immediately. Under no circumstances must items be continually worn, when in your opinion they are damaged. Please direct all returns to the Returns Department.

We offer 14 days unconditional approval on any items purchased online from Scutti GB Ltd. You can claim a full refund (less P&P) on any unsoiled item returned to us within 14 days, or alternatively, if you wish, you may exchange any item. Refunds and Exchanges may only be processed once we have received the returned item/s.

Unworn, unwashed, in original condition and with all tags still attached. We reserve the right to refuse returns. Your statutory rights are not affected.

Please contact us prior to any return to get authorisation and include the original sales receipt in the return package.

Refunds will be credited back to the card used for the original purchase.

Sale items are not refundable.

We are only able to exchange items where a different size or colour of the same item is requested. If you require a different item you will have to place a new order and return the original item for a refund.

Product	Size	Colour	Qty	Refund/ Exchange?	Reason Code	Replacement Size	Replacement Colour	Comments

**Reason Codes:** 1) Too Big 2) Too Small 3) Too long 4) Too Short 5) Poor Quality 6) Style Doesn't Suit 7) Arrived Too Late 8) Not As Expected 9) Unwanted Gift 10) Faulty Item

**Returns Department**  
**Scutti GB Ltd**  
**Douglas Bank House**  
**Wigan Lane**  
**Wigan, Lancashire**  
**UK**  
**WN1 2TB**